

Intelligent Operations



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Service-level insight, smart incident correlation & dynamic and automated management for efficiency, faster MTTR & improved end-user experience



Automated Inventory & Alarm Management

*"We have 25,000 devices under management, so managing the monitoring configurations for this would be massively time-consuming. With DX UIM, you can leverage MCS to create configuration profiles that can be applied appropriately across device groups – literally hundreds at a time. You can also use MCS to set alarm configurations for those same groups at scale. Therefore, we can apply a specific set of alarm baselines and thresholds and custom alarm messages in bulk. It **saves us countless hours** when we want to change a setting or alarm configuration."*

— Head of infrastructure management, Fortune 500 financial services organization

Efficient triage and service level optimization