DX UIM

Broadcom IT Boosts Efficiency and Service Levels with DX Unified Infrastructure Management

Broadcom's global technology organization (GTO) monitors and maintains support for 18 data centers, 100 sites, 400 R&D labs, and tens of thousands of diverse systems.

A complex mix of monitoring with 100+ tools, different instances deployed across teams, gaps in monitoring coverage, and custom scripting requirements caused high costs and inefficiency.

With dynamic device discovery, and zero-touch configuration capabilities from DX Unified Infrastructure Management (DX UIM), teams have faster, more effective troubleshooting.

With a flexible and natively multi-tenant architecture, DX UIM enables teams to centralize deployment and administration while providing visibility based upon role, organization, and functional area.

DX UIM provides unified coverage for server and storage infrastructure, successfully reducing alarm noise by 97% and, by automating monitoring configuration and deployment, increased coverage without increasing headcount.

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