

Installing Automic Automation Kubernetes Edition v21

How to deploy to Google Cloud Platform (GCP) Version 1.1 Broadcom, the pulse logo, and Connecting everything are among the trademarks of Broadcom and/or its affiliates in the United States, certain other countries, and/or the EU.

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Chapter 1: Introduction

The Google Kubernetes Engine (GKE) offered by Google Cloud Platform (GCP) can be used to deploy and manage the Automic Automation Kubernetes Edition.

If you are new to GCP and Kubernetes, the <u>GKE quickstart guides</u> can provide you with all the information you need, starting with how to use the Google Cloud Shell to work with the cluster, to making the most of Kubernetes with autoscaling. You can also use the <u>Google Cloud SDK</u> to connect to your cluster and deploy AAKE

To connect from the GKE cluster to the PostgreSQL database instance you can either use a private IP address or a public one by configuring the Cloud SQL Auth proxy. Since the second option is not supported with AAKE, a private IP address is used to connect Automic processes to the managed database.

GCP prerequisites at a glance:

- Kubernetes cluster on GKE
- Static public IP address
- Cluster node pool with autoscaling enabled
- PostgreSQL database instance

Be aware, this document does not replace the Automic documentation or a basic understanding of Kubernetes concepts and other Cloud relevant components, such as Load Balancers.

The following is only an example of how to deploy AAKE on GKE. and connect both TLS and non-TLS agents. For this purpose, TLS Gateways in CP mode are used to connect version 12.3 agents, while new TLS agents are able to communicate with the JCPs via HTTPS Load Balancers.. An overview can be found in the diagram below.



Chapter 2: Create the PostgreSQL Database for Automic

The PostgreSQL instance must have the vacuum_cost_limit flag set to 10000 to load the Automic database. This can be set while creating the instance or updated afterwards. The other mandatory and recommended settings are provided in the Automic documentation.

You can improve the performance of the database connection and Kubernetes by creating both in the same zone on GCP.

You can connect via gcloud from the Google Cloud Shell to create the user and database required for AAKE:

```
$ gcloud sql connect oab-db --user=postgres --quiet
```

Alternatively, if the database instance can be accessed from an external network, psql or pg4Admin can be used.

This requires that the instance is reachable via a public IP and also that the IP addresses of the requesting hosts are included in the authorized networks.

≫	SQL	Connections
PRIMA	RY INSTANCE	All instances > oab-db
e	Overview	⊘ oab-db
111	Query Insights	PostgreSQL 12
- D -	Connections	NETWORKING SECURITY
	Users	Choose how you want your source to connect to this instance, then define which
::	Databases	networks are authorized to connect. Learn more
	Backups	You can use the Cloud SQL Proxy for extra security with either option. Learn more
ե	Replicas	Instance IP assignment
:	Operations	Private IP Assigns an internal, Google-hosted VPC IP address. Requires additional APIs and permissions. Can't be disabled once enabled. Learn more
		Associated networking
		Select a network to create a private connection
		Network * default
		Private services access connection for network default has been successfully created. You will now be able to use the same network across all your project's managed services. If you would like to change this connection, please visit the <u>Networking page</u> .
		✓ SHOW ALLOCATED IP RANGE OPTION
		Public IP Assigns an external, internet-accessible IP address. Requires using an authorized network or the Cloud SQL Proxy to connect to this instance. Learn more
		Authorized networks
		You can specify CIDR ranges to allow IP addresses in those ranges to access your instance. Learn more
		Your Hostname (198.51.100.1)
		Your Hostname (203.0.113.1)
		ADD NETWORK
		App Engine authorization
		All apps in this project are authorized by default. You can use <u>Cloud IAM</u> to authorize apps in other projects. Learn more
		SAVE DISCARD CHANGES

```
CREATE USER "oab" WITH LOGIN PASSWORD 'dev' CONNECTION LIMIT -1;
```

CREATE DATABASE ae WITH OWNER = "oab" TEMPLATE = template0 ENCODING = 'UTF8' LC_COLLATE = 'C' LC_CTYPE = 'C' CONNECTION LIMIT = -1;

CREATE SCHEMA dbo AUTHORIZATION "oab"; ALTER ROLE "oab" IN DATABASE ae SET search path TO 'dbo';

Chapter 3: Create the Secrets

Sensitive information relevant to the Automic system is stored in secrets and retrieved during deployment. You must download a json file that stores the credentials required to pull the container images from the Automic Downloads Page.

3.1 Automic ImagePullSecret used to retrieve the images from GCR

```
$ kubectl create secret docker-registry automic-image-pull-secret \
    --docker-server=gcr.io \
    --docker-username=_json_key \
    --docker-password="$(cat ./automic-image-pull-secret.json)" \
    --docker-email=broadcom-com@esd-automic-saas.iam.gserviceaccount.com
```

3.2 DB secret with the connection information

```
$ kubectl create secret generic ae-db \
--from-literal=host=<your-db-instance-ip-address> \
--from-literal=vendor=postgres --from-literal=port='5432' --from-literal=user=oab \
--from-literal=db=ae --from-literal=password=dev \
--from-literal=data-tablespace-name=pg_default \
--from-literal=index-tablespace-name=pg_default \
--from-literal=additional-parameters="connect_timeout=10 client_encoding=LATIN9"
```

3.3 Client 0 secret with pre-set credentials

```
$ kubectl create secret generic client0-user \
--from-literal=client='0' \
--from-literal=user=ADMIN \
--from-literal=department=ADMIN \
--from-literal=password=admin
```

Chapter 4: Customize the JCP-WS and AWI Backend services

Certain back-end services exposed outside the cluster require additional configuration to optimize their functionality. This can be achieved by creating BackendConfig objects that overwrite default timeouts or enable the usage of cookies.

- \$ kubectl apply -f jcp-ws-backendconfig.yaml
- \$ kubectl apply -f awi-backendconfig.yaml

jcp-ws-backendconfig.yaml:

```
apiVersion: cloud.google.com/v1beta1
kind: BackendConfig
metadata:
   name: jcp-ws-backendconfig
spec:
   timeoutSec: 86400
   connectionDraining:
        drainingTimeoutSec: 3600
```

awi-backendconfig.yaml:

```
apiVersion: cloud.google.com/vlbeta1
kind: BackendConfig
metadata:
   name: awi-backendconfig
spec:
   timeoutSec: 86400
   connectionDraining:
     drainingTimeoutSec: 120
   sessionAffinity:
     affinityType: "GENERATED_COOKIE"
     affinityCookieTtlSec: 3600
healthCheck:
     checkIntervalSec: 30
   requestPath: /awi/health
```

Chapter 5: Deploy AAKE in the GKE Cluster

The AAKE zip package that can be downloaded from <u>https://downloads.automic.com</u> contains a Helm Plugin mainly used to check the status of the installation and a Helm chart with the values.yaml file as the entry point for the configuration.

5.1 Download the AAKE zip package and install the Automic Helm Plugin and Helm chart

```
$ tar xvf automic-automation-plugin-1.0.0.tgz
```

\$ helm plugin install automic-automation-plugin

```
$ tar xvf automic-automation-1.0.0.tgz
```

\$ cp automic-automation/values.yaml values.yaml

5.2 Customize values.yaml for GKE

Add annotations for AAKE services to use Ingress and configure health checks.

```
awi:
service:
annotations:
cloud.google.com/neg: '{"ingress": true}'
beta.cloud.google.com/backend-config: '{"default": "awi-backendconfig"}'
jcp-rest:
service:
annotations:
cloud.google.com/neg: '{"ingress": true}'
jcp-ws:
service:
annotations:
cloud.google.com/neg: '{"ingress": true}'
cloud.google.com/neg: '{"ingress": true}'
beta.cloud.google.com/backend-config: '{"default": "jcp-ws-backendconfig"}'
```

5.3 Configure the gcloud CLI to connect to the cluster via command line

\$ gcloud container clusters get-credentials oab-aake --zone europe-central2-c -project demos-esd-automic

5.4 Install AAKE using Helm

\$ helm install aake automic-automation-1.0.0.tgz -f values.yaml

Services & Ingress Cluster. Applications OVERVIEW COST OPTIMIZATION	can be created a	RESET	SAVE										
▲ Services & Ingress Workloads are deployable units of computing that cluster. III Applications OVERVIEW COST OPTIMIZATION III Configuration 〒 Filter Is system object : False & Filt III Storage Name ↑ III Object Browser ae-cp	REVIEW	and managed in a											
▲ Services & Ingress cluster. Ⅲ Applications OVERVIEW COST OPTIMIZATION Ⅲ Configuration 〒 Filter Is system object : False ⊗ ☑ Storage Name ↑ ☑ Object Browser □ ae-cp	REVIEW	and managed in a											
Configuration ≡ Filter Is system object : False ⊗ Filt Extra list system object : False ⊗ Filt © Storage Name ↑ © Object Browser ae-cp					Morkloads are deployable units of computing that can be created and managed in a cluster.								
☑ Storage ☑ Storage ☑ Object Browser	er workloads												
Object Browser													
Colject Browser	Status	Туре	Pods	Namespace	Cluster								
,	🕑 ОК	Deployment	0/0	v21	oab-aake								
	🛇 ОК	Deployment	4/4	v21	oab-aake								
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Config Management Cust-aa-21-0-0-data-1638198231188	🛇 ОК	Job	0/1	v21	oab-aake								
cust-aa-21-0-0-ready-1638198231188	🛇 ОК	Job	0/1	v21	oab-aake								
initial-data-21-0-0-1638198231188	🛇 ОК	Job	0/1	v21	oab-aake								
install-operator	🛇 ОК	Deployment	1/1	v21	oab-aake								
jcp-rest	🛇 ОК	Deployment	1/1	v21	oab-aake								
jcp-ws	OK	Deployment	3/3	v21	oab-aake								
🗖 jwp	-	Deployment	2/2	v21	oab-aake								

The Automic Helm plugin can be used to check the status of the installation:

\$ helm automic-automation status

Chapter 6: Configure TLS certificates

You must have valid certificates in place to connect TLS-enabled agents to the AAKE cluster. The TLS handshake is performed between the agent and the HTTPS Load Balancer and there is no need to additionally configure the JCP as is the case for on-prem installations.

The TLS-enabled agents use hostname verification, so make sure the domains of the HTTPS Load Balancers are included as SANs in the certificate if you don't use a wildcard domain.

A ManagedCertificate object can be used to create a certificate including all the required domain names. In this example, the already available static IP address is used with .nip.io to allow the usage of separate domains for AWI, JCP-REST and JCP_WS.

```
$ kubectl apply -f managed-certificate.yaml
```

managed-certificate.yaml:

```
apiVersion: networking.gke.io/v1beta2
kind: ManagedCertificate
metadata:
    name: aake-cert-default
spec:
    domains:
        - awi.<your static public ip address>.nip.io
        - rest.<your static public ip address>.nip.io
        - ws.<your static public ip address>.nip.io
```

æ	Network services	← Certificate o	details 👕 DELETE			
А	Load balancing	mcrt-12a7b631-61f2-4cd0-961b-9a310c20e8aa				
₽.	Cloud DNS	In use by k8s2-ts-ktptb5u7-tp4-oab-aake-66ztd693				
<€>	Cloud CDN	Certificate Type	MANAGED			
°) °	Cloud NAT	Status Domain status	ACTIVE 🕡 awi. <your address="" ip="">.nip.io</your>			
٦ŀ	Traffic Director		 rest.<your address="" ip="">.nip.io</your> ws.<your address="" ip="">.nip.io</your> 			
_		Expires	Feb 7, 2022, 11:17:39 AM			
	Service Directory	Serial Number	26:1C:8B:48:37:21:6C:5F:09:00:00:00:0C:9C:70			
://	Cloud Domains	Certificate Issuer	GTS CA 1D4			
•	Private Service Connect	Certificate chain GlobalSign Root CA - Jan 28, 2028, 1:00:42 AM GTS Root R1 - Jan 28, 2028, 1:00:42 AM GTS CA 1D4 - Sep 30, 2027, 2:00:42 AM awi.34.117.31.39.nip.io - Feb 7, 2022, 11:17:39 AM				
		Equivalent REST				

The generated certificate is signed by the GlobalSign public Certificate Authority and looks as below:

Chapter 7: Expose the Cluster to the outside world

To access the AWI and for agents to connect to the JCP, these services must be exposed via Ingresses and HTTP(S) Load Balancers.

The domains/endpoints where the HTTP(S) Load Balancers can be reached are configured as hosts in the Ingresses. The previously created TLS certificate can be referenced via the managed certificates extension.

When an Ingress object is created, the GKE Ingress controller automatically creates an HTTP(S) Load Balancer and configures it according to the information in the Ingress and the corresponding backend services.

The Ingress configuration to access AWI, JCP-REST and JCP-WS could look as below:Additionally, the endpoints for the WS and REST JCPs need to be configured in UC_SYSTEM_SETTINGS to also point to the Load Balancer address.

```
$ kubectl apply -f ingress.yaml
```

ingress.yaml

```
apiVersion: networking.k8s.io/v1
kind: Ingress
metadata:
  name: aake-oab-ingress
  annotations:
    kubernetes.io/ingress.global-static-ip-name: oab-aake-static
    networking.gke.io/managed-certificates: oab-aake-cert-static
spec:
  rules:
    - host: awi.<your static public ip address>.nip.io
      http:
        paths:
          - path: /*
            pathType: ImplementationSpecific
            backend:
              service:
                name: awi
                port:
                  name: awi
    - host: rest.<your static public ip address>.nip.io
      http:
        paths:
          - path: /*
            pathType: ImplementationSpecific
            backend:
              service:
                name: jcp-rest
                port:
                  name: rest
    - host: ws.<your static public ip address>.nip.io
      http:
        paths:
          - path: /*
            pathType: ImplementationSpecific
            backend:
              service:
```

```
name: jcp-ws
port:
    name: ws
```

After the Ingresses have been successfully deployed and Load Balancers created, AWI can be reached via the exposed endpoint - https://awi.<your static public ip address>.nip.io

Additionally, the endpoints for the WS and REST JCPs need to be configured in UC_SYSTEM_SETTINGS to also point to the Load Balancer address.

Automic 🔒 📴 Process Assembly	Process Monitoring 🔑 /	Administration		Q Search	1	⊻ ?	ADMIN/ADMIN AUTOMIC: 0
<i>i</i> Please configure telemetry							
VAR UC_SYSTEM_SETTINGS							
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> (i) General	🕂 Add Row 🛛 Remove 🐰	Cut 📄 Copy 💼 Paste				📑 Export Tal	ble 🍄 Filter
> VAR Variables	Кеу Кеу	Value 1	Value 2	Value 3	Value 4	Value 5	
valabes	JCP_ENDPOINT	https://ws. <your address<="" ip="" public="" td=""><td>>.nip.io</td><td></td><td></td><td></td><td></td></your>	>.nip.io				
Version Management	REST_ENDPOINT	https://rest. <your addres<="" ip="" public="" td=""><td>s>.nip.io</td><td></td><td></td><td></td><td></td></your>	s>.nip.io				
> 💼 Documentation							

If you already have domains/addresses assigned to the Load Balancer(s), you can also configure the endpoints as environment variables in values.yaml.

environment defines variables that will be stored in the configmap aa-properties and injected as ENV into the containers

environment:

JCP_WS_EXTERNAL_ENDPOINT: "https://ws-default.<your public ip address>.nip.io"

JCP_REST_EXTERNAL_ENDPOINT: "https://rest-default.<your public ip address>.nip.io"

Chapter 8: Connect Agents via HTTPS Load Balancer

8.1 Connect TLS-enabled agents

TLS agents can connect to the JCPs via the Ingress/HTTPS Load Balancer that acts as a server for the TLS Handshake. The certificate of the LB needs to be trusted by the agent. Since a public CA signs it, it is usually trusted by applications since the root certificate of the signing CA is already included in the Java/OS truststore.

In this case, the ini file of the v21 Windows agent and TLS Gateway only require the Automic system name and endpoint where the JCPs can be reached:

UCXJWX6.ini: [GLOBAL] ; name=WINTLS01 ; system=AUTOMIC ... [TCP/IP] ; connection=ws-default.<your public ip address>.nip.io:443

8.2 Connect non-TLS agents via TLS Gateway

To use the TLS Gateway in CP mode, the TLS_GATEWAY_CP key in UC_SYSTEM_SETTINGS variable has to be set to Yes, and the cp_port ini parameter has to be configured.

Configure the required param in the ini file of the Gateways as below:

uctlsgtw.ini:

```
[GLOBAL]
;
name=TLSGTW01
;
system=AUTOMIC
...
[TCP/IP]
;
connection=ws-default.<your public ip address>.nip.io:443
...
cp port=2217
```

The v12.3 agents can use the same system name and the cp parameter has to match the hostname/address of the machine where the TLS Gateway is installed and also the same port configured as a cp_port for the Gateway.

For our example, this would be:

UCXJWX6.ini:

```
[GLOBAL]
;
name=WIN12.3
;
system=AUTOMIC
...
[TCP/IP]
;
cp=<your tls gateway hostname or address>:2217
```

ucxjsqlx.ini:

```
[GLOBAL]
;
name=SQL12.3
;
system=AUTOMIC
...
[TCP/IP]
;
cp=<your tls gateway hostname or address>:2218
```

The TLS Gateways and the agents should be visible in AWI.

Please configure telemetry								
😰 User Management	Agents (5)	🗟 Add Agent	🌄 Open 🛛 💢 Delete	📻 Download Agent			🚔 Export Table 🛛 🚏 Filte	er 🧃 Details
Client Management	Status	Name	Authenticated	Version	TLS	Platform	TLS Gateway	Hardware
		SQL12.3	1	12.3.6+build.1623930624839		SQL	TLSGTW02	SQLMSSQL
Queues		TLSGTW01	✓	21.0.0+build.54	1	TLS_GTW		TLS_GATEW
Agents & Groups		TLSGTW02	✓	21.0.0+build.54	1	TLS_GTW		TLS_GATEW
		WIN12.3	✓	12.3.6+build.1623930633256		WINDOWS	TLSGTW01	x86/4/64
🧊 Agents		WINTLS01	✓	21.0.0+build.54	✓	WINDOWS		x86/4/64
i Agent Groups								
🧐 Upgrade History	_							
Agent Authorization Policies								

